### **b**Novitool<sup>®</sup>

# Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard & Mobile App Manual





IMPROPER OR UNSAFE use of this tool can result in serious bodily injury! This manual contains important information about product function and safety. Please read and understand this manual BEFORE operating the tool. Please keep this manual available for other users and owners before they use the tool. This manual should be stored in a safe place.

Patent number: US 9,090,022 B1 and other Patents Pending



www.flexco.com

## **Table of Contents**

Connectivity Specifications
Description4
Novitool <sup>®</sup> Aero <sup>®</sup> Splice Press Initialization5
Adding Your Registered Novitool® Aero® Splice Press to Dashboard6
Novitool <sup>®</sup> Aero <sup>®</sup> Splice Press Mobile App8
Connecting Mobile App to Press
Update Firmware
Sync Data to Dashboard
Offline Data Sync Upload to Dashboard
Adjusting Connectivity Settings
Additional Features of the Novitool® Aero® Splice Press Dashboard14
Managing & Adding Users
Managing Presses on Dashboard
Managing Companies on Dashboard
Aero® Dashboard Troubleshooting Guide19
Aero <sup>®</sup> Mobile App Troubleshooting Guide20

#### **Initializing Press**

Prior to first time operation, *you must register your press in order to unlock it for use*. This will also allow Flexco to communicate critical firmware updates.

- a. Screen will show press is locked and requires access code.
   Go to www.flexco.com/code to enter your serial number and to obtain your access code.
- b. Use the selector knob and scroll to "Enter Access Code." Depress knob.
- c. Scroll down, enter access code, and select "Confirm." Contact Flexco Customer Service if you have difficulties entering the code.

# **Connectivity Specifications**



#### Web browsers recommended:

- Google Chrome
- Firefox
- Edge
- Safari



Smart device specifications:

- iOS version 9.0 or newer
- Android version 5.0 or newer



Bluetooth<sup>®</sup> specifications:

- Bluetooth<sup>®</sup> Dongle: Flexco Item Code 09574. Order this dongle to ensure good performance; otherwise, connectivity results may vary.
- 50 feet / 15 meters Bluetooth® range



# Description

### **Aero<sup>®</sup> Connectivity**

Ability to upload new versions of firmware software to the Aero<sup>®</sup> press from the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard to a smart device via a Wi-Fi or cellular connection and from the smart device with the Aero<sup>®</sup> Mobile App to the Aero<sup>®</sup> press via Bluetooth<sup>®</sup>.

• Firmware updates include press operation improvements to enhance the productivity of your press and splice reliability.

Ability to upload splice cycle data from the Aero<sup>®</sup> press to the smart device with a mobile app via Bluetooth<sup>®</sup> and sync from the mobile app to the dashboard via a Wi-Fi or cellular connection.

• Data assists with advanced splicing support, troubleshooting, and collection overtime to assist with product reliability.

#### Aero<sup>®</sup> Dashboard

Purpose of the dashboard is to manage:

- Aero<sup>®</sup> Presses
- Users
- Companies

During the press registration process, company and personal data are collected to register you for the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard. Immediately following the registration process, you will receive an email to create a password for access to the dashboard.

### Aero<sup>®</sup> Mobile App

Purpose of mobile app is to connect:

- To upload new firmware versions
- To upload splice cycle logs and to sync splice cycle data to dashboard

Go to the appropriate app store (either iOS or Android) to find and download Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press app.

# **Novitool® Aero® Splice Press Initialization & Dashboard Registration**

Prior to first time use of the Aero press, operator must initialize the press by registration. The information provided will allow Flexco to communicate critical press firmware updates and provide the operator permission to utilize the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard and Aero<sup>®</sup> Mobile App.





# Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Initialization & Dashboard Registration

#### **New Customer**

- 1. On a smart device or computer go to www.flexco.com/code to obtain the Activation Code to initialize your new Novitool® Aero® Splice Press.
- 2. If you are not registered in the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard, under New Customer, enter the Aero<sup>®</sup> press serial number exactly as it appears on serial number plates including dashes.



Serial numbers can be found at the rear of press or on the transport case.

3. Fill out information in the fields. When complete select the **SUBMIT** button.

Report Faids*		
Colipany Name*		
Belts R US		
Primary Contact First Name*		
Datyl		
Primary Contact Lait Name*	Þ	
Smith		
Address*		
352 Right Turn Dr		
City*		
New Castle		
State/Province*		
IN		
Zip/Postal Code*		
47962		
Country*		
Linited States		
Primary Contact Email®		
darylsmith@gmail.com		
Primary Contact Phone*		
+17651235588		

*Note:* If you try to register under New Customer and your email exists in the dashboard, a warning will appear that advises to select Go to Dashboard button to register the press.

4. The nine-digit activation code will display and is ready to enter on new press.



*Note:* A confirmation email will be sent listing the Serial # and Activation Code.

- 5. At the press, using the selector knob, scroll to "Enter Access Code" and depress knob.
- 6. Enter nine-digit access code provided from Activation Code page.
- 7. After entering the Activation Code, select **Confirm**.

# **Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Initialization & Dashboard Registration**

#### **Existing Customer**

1. If you are already registered in the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard, under Existing Customer select the Go to Dashboard button.



2. Sign into your account with your Email and Password and select the SUBMIT button.

	Welcome to Novitool® Aero® Splice Press Dashboard
	PLEASE SOV IN TO YOUR ACCOUNT
8.	knal
-	Password
	Submit
	Constr. Nationk

- 3. Upon login the Create Press page appears.
- 4. Select the **Company Name** from the dropdown.
- 5. Enter the Aero<sup>®</sup> press serial number exactly as it appears on serial number plates including dashes. Serial numbers can be found at the rear of press or on the transport case.

(FLEXOD)		
3	Create Press	
Gi Dattart Bi Bragenerichaus Gi Brageneric Gi Brageneric	jenen Marij	

- 6. Create a press nickname if desired. If a nickname is not created, then the press serial number is displayed.
- 7. Click the **SAVE** button.
- 8. The nine-digit activation code will display and is ready to enter on new press.



*Note:* A confirmation email will be sent listing the Serial # and Activation Code.

- 9. At the press, using the selector knob, scroll to "Enter Access Code" and depress knob.
- 10. Enter nine-digit access code provided from Activation Code page.
- 11. After entering the Activation Code, select **Confirm**.

Contact Flexco Customer Service if technical assistance is needed: www.flexco.com



# Accessing the Novitool® Aero® Splice Press to Dashboard

Immediately following the online registration of your Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press, you will receive an email invitation from Flexco to access the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard.

Dear John Smith,
An administrator has invited you to access the Novitool <sup>®</sup> Aero <sup>®</sup> Splice Press Dashboard. The Dashboard allows for visibility of press operators,
press details, and splice cycle data to help keep your endless splicing operation running as efficiently as possible.
Please use the link below to accept the invitation and set your access password.
Reset Password
If you need additional assistance, please contact Flexco Customer Service for support.
Best Regards,
The Flexco Customer Service Team
www.flexco.com

Click link provided in email. Note: A Wi-Fi or cellular connection is required to login to dashboard.

• The link will direct user to a reset password page in order to set up a password for the dashboard and mobile app. Password must be a minimum of 8 characters and must contain at least one of each of the following:

one upper case letter, one lower case letter, and one number. Enter password twice and click Submit.

- Dashboard URL: https://Novitool.flexco.cloud
- Cellular or Wi-Fi connection is needed in order to login and/or connect to the dashboard.
- Login to the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard by entering your email address and password. Click the **Submit** button.

The first screen is the main dashboard screen. This view shows the number of Aero<sup>®</sup> presses that have been registered to your company account, the number of users that have been registered to your company account, and the Firmware Update History.

Da	shboard		
Jachboard Manage Aero® Presses Manage Users	Number Of No	vitool® Aero® Splice Presses: 2 nage Aero® Presses	Number of Users: 2 Manage Ower
lanage companies Firm	nware Update History		
5	erial Number	Firmware Version	Date Updated On
		Connect to Aero® app to up	pdate
Sho	wing 1-0 of 0 entries		
		© 2019 Flexible Steel Lacing   Privacy Policy   Terms	& Conditions   Pleasa.com

*Note:* First-time user will automatically be set up as a Company Admin user. Company Admin users are able to add presses and users. Operator users are able to view only. • To add/manage Aero<sup>®</sup> presses, select Manage Aero<sup>®</sup> Presses in side menu.

-	Dashboard				
Dushboard     El Manage Aero® Presses     Aanage Users	Number Of	Novitool® Aero® Splice Presses: 2 Minuge Arro® Presses	Number of Users: 2 Manual User		
(2) Manage Companies	Firmware Update History				
	Serial Number	Firmware Version	Date Updated On		
	Connect to Aero® app to update				
	Showing 1-0 of 0 entries				
		© 2019 Rexible Steel Lacing   Privacy Policy   Terr	ms & Conditions   Flexco.com		

• Select Create Press button to add a new, registered press.

						-
nage Aero@	Presses					① Create Press
sarch for serial number,	nickname	Search Clear				
erial Number*	Press Model*	Press Nickname¥	Company*	Firmware Version*	Latest Cycle Log	Actions
3-112233445-21A	Aero® 2135	E3-112233445-21A			Connect to Aero® app to update	Ľ⊗
	nage Aeroo arch for serial number. rial Number* 112233445-21A	rial Number, nichname rial Number Press Model -112233465-21A Aero@ 2135	arch for serial number, ridname     Statisch     Clear       rial Number?     Press ModelY     Press NicknameY       -112233465-21A     Aero® 2135     E3-112233465-21A	arch fur setial number, rickname Search Clear rial Number* Press Model* Press Nickname* Company* -11223345-21A Aeroli 2135 E3-11223345-21A	nage Aerol® Presses arth for serial number, rindiname fial Number* Press Model* Press Nickname* Company* Firmware Version* Firmware Version* E3-112233445-21A	arch fur serial number, richname Statech Clair rial Number* Press Model* Press Nickname* Company* Firmware Version* Latest Cycle Log -112233445-21A Aero® 2135 E3-112233445-21A Connect to Aero® app to update.

- Adding a new press:
  - 1. Select your company.
  - 2. Add the Aero press serial number exactly as it appears on the serial number plate on rear end plate of press.
  - 3. Create a Press Nickname. Character length is 16 characters. If a nickname is not created, then the press serial number is displayed.
  - 4. Choose **Save** to complete process.

_	Create Press
Dashboard	COMPANY*
Manage Aero® Presses	Beits R Us 🗸
Manage Users Manage Companies	SERIAL NUMBER*
	E3-151743181-12A
	Example: E3-123456789-06A
	PRESS NICKNAME
	#3 Food Only

**NOTE:** If the press serial number has 6 middle digits rather than 9, add 3 zeros in front of the 6 digits. Ex. E3-000xxxxxx-06A.



# **Novitool® Aero® Splice Press Mobile App**

#### **Connecting Mobile App to Press**

Plug in and power on Aero<sup>®</sup> Press per Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Safety and Operation Manual. The Aero<sup>®</sup> Mobile App functions include:

- 1. Wireless transmission of new firmware updates to press(es)
- 2. Sync and upload splice cycle data to dashboard
- On your smart device, select Aero<sup>®</sup> Mobile App icon to load the mobile app. Use "Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press" to search your store.

*Note:* User must be already registered on dashboard with a User Name and Password in order to use the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Mobile App. A Wi-Fi or cellular connection is required to download mobile app.

• Once the Aero<sup>®</sup> Mobile App has been downloaded to your Smart Device, open the mobile app.



Smart device specifications:

- iOS version 9.0 or newer
- Android version 5.0 or newer
- At Login, enter User Name and Password (*same as established on dashboard*) and select **Get Started** button.
- Home screen displays all registered Aero<sup>®</sup> Splice Presses. Presses that are powered on and within range of Bluetooth<sup>®</sup> dongle located in USB port located in air inlet of top press beam closest to the controller will show a white background and are selectable. *NOTE: If AEROPRESS-E3-xxxxxxxxxxx is in upper case, the press is within Bluetooth<sup>®</sup> range, but is not accessible, it needs to be added to the dashboard.* 
  - Bluetooth<sup>®</sup> range is approximately 50 feet (15 meters).
  - Bluetooth<sup>®</sup> dongle with Flexco Item Code 09574 is strongly suggested to ensure good performance; otherwise, connectivity results may vary.
- Select desired Aero<sup>®</sup> Press (white background) to initiate connection. The mobile app may be connected to only one Aero<sup>®</sup> press at a time.



#### **Troubleshooting Tip:**

Presses that are powered on and within range of Bluetooth<sup>®</sup> dongle located in air inlet of top press beam will show a white background and are selectable.

If no presses are highlighted in white:

- confirm press is powered on
- ensure Bluetooth<sup>®</sup> is enabled on smart device
- refer to Troubleshooting Guides on page 19-20
- contact Flexco Customer Service for more assistance

• Select the **Connect** button to connect with selected press. When the Aero<sup>®</sup> press is connected to the mobile app, the app sounds an audible tone and the LED light on the green start button of the press illuminates blue.



- Once connected to press, there are two processes available:
  - **1. Update Firmware** -> "Red" banner indicates new **Update Firmware** available for upload. -> "Green" banner indicates **Firmware Up-To-Date**.
  - 2. Sync Data -> "Red" banner indicates Sync Data. New splice cycle logs are available for upload.
    - -> "Green" banner indicates **Data Sync Complete**. No additional splice cycle logs to upload.
    - -> "Yellow" banner indicates an upload is necessary. Go To **Offline Sync Logs** to Complete Sync (on page 12).

#### **Update Firmware**

- Select on the "red" **Update Firmware** banner to initiate the updating process.
  - *Note: Must be connected to Wi-Fi or cellular to upload firmware. If Wi-Fi and cellular signals are strong and smart device is in close proximity to the press, updates take less than 3 minutes.*



- Once Firmware is finished updating, press will restart and mobile app will disconnect from press.
- Select OK button.



#### Sync Data to Dashboard

• Select the **Connect** button to reconnect to the press. (A "green" banner confirms that press **Firmware Up-to-Date**.)

IN AT&T LTE 3:30 PM	<b>4</b> 69% 🔲	
< Aero Splice Press Detail	Connected	
Aero® 625 My Best Press E3-156226687-06A Location: FW Version: 4.16		
Firmware Up-to-Date		
 Sync Data - New data ready to be synced Last synced to press: Last synced to server: 2019-08-16 14:13:31 +6	<b>\$</b>	
Contact Flexco	A	
	_	

- Select "red" banner on **Sync Data**, to initiate data sync. In order to complete the Data Sync to the dashboard, you must have Wi-Fi or Cellular connectivity. The function of Sync Data is to upload all the splice cycle data logs since the last time it was uploaded. The upload time depends on the number of splice cycles and the connectivity.
- At completion a pop up indicates all log files uploaded successfully. Select OK.
- A "green" banner indicates **Data Sync Complete**. Select the **Connected** button to disconnect from the press.
- Select Aero® Splice Press Detail to go back to Aero press list.



#### **Additional Features**

- Select collapsed menu icon to access: ⊢
  - 1. Dashboard
  - 2. Offline Sync Logs
  - 3. Settings
  - 4. Log Out

	&T LTE 3:31 PM	2 11-4
		=
6	Dashboard	All Aero Spli
		Total number of pres
0	Offline Sync Logs	Aero® 625 My Best Press
ŝ	Settings	Aero@ 1835
ds		E3-142158130-18A
0	Log out	Aero® 625 E3-000137991-06A E3-000137991-06A
		Aero® 925 E3-156226687-09A E3-156226687-09A
		Aero® 325 E3-156226687-03A E3-156226687-03A
		Aero@ 325 E3-162621483-03A E3-162621463-03A
		Aero@ 2135 E3-135367999-21A E3-135367999-21A
		Aero® 625

• Select Dashboard to display "All Aero Splice Presses" registered with Flexco under your company.





#### **Offline Data Sync Upload to Dashboard**

If Wi-Fi or cellular are not available during the Data Sync, splice cycle logs will need to be synced to smart device via Bluetooth<sup>®</sup>. **Go To Offline Sync Logs to Complete Sync** is indicated by a "yellow" banner. Once Wi-Fi or cellular connection is available, the user can perform data sync to push cycle logs from smart device to the dashboard.



- Under menu icon, select Offline Sync Logs.
- Select press(es) and click on rotating arrows in upper right corner



#### **Adjusting Connectivity Settings**

• Under the menu icon, select **Settings** to adjust sync settings and language preference. The mobile app defaults to **Sync using Wi-Fi and Cellular**.

**Note:** If **Sync Using Wi-Fi and Cellular** is selected, operator will receive a pop-up advising, "Potential delays or extra data usage may occur during Sync using cellular data".

••⊡ AT&T LTE 3:31 PM	2:41 -	HI AT&T LTE 3:32 PM <b>7</b> 68% <b>-</b>	■ <b>I</b> III ATI LTE 3:32 PM <b>-</b> 68: <b>FLEXCO</b>
Dashboard	All Aero Splic	Settings	Settings
Offline Sync Logs	Aero® 625 My Best Press Fib. traceest one	Sync using Wi-Fi Only	Sync using Wi-Fi Only
●ද්ටුි} Settings	Aero® 1835 My 1835		
() Log out	Aero® 625 E5-000137991-06A E3-000137991-06A		Potential delays or extra data usage may occur during sync using Cellular data.
	Aero@ 925 E5-190220087-004 E3-190220887-094	Language English	La OK Cancel
	Aero@ 325 E3.156226687-034 E3.156226687-034	Neut	
	Aero@ 325 E5-162621483-03A E5-162621483-03A	Next	NEAL
	Aero@ 2135 E3-135367909-21A E3-135367909-21A	Privacy Policy	Privacy Policy
	Aero® 625 E3-13800885-064 E3-13800883-064	Terms & Conditions	Terms & Conditions

#### Logging Out of the Mobile App

• Under menu icon, select **Log Out** to log off of the mobile app



Contact Flexco's Customer Service if technical assistance is needed: www.flexco.com



# Additional Features of the Novitool<sup>®</sup> Aero<sup>®</sup> Splice Press Dashboard

The first screen of the dashboard (URL: https://novitool.flexco.cloud) shows the number of Aero<sup>®</sup> presses that have been registered to your company account, shows the number of users that have been registered to your company account, and the Firmware Update History.

(FLEXCO)								
Ξ	Dashboard							
Dashboard  Manage Aero® Presses  Manage Users  Manage Companies	Number	Of Novitool® Aero® Splice Presses: 2 Manage Aero® Presses	Number Of Users: 2 Manage Kaen					
(2) manage companies	Firmware Update History							
	Serial Number	Firmware Version	Date Updated On					
	Connect to Aero® app to update							
	Showing 1-0 of 0 entries							
		© 2019 Flexible Steel Lacing   Privacy Policy	Terms & Conditions   Flexco.com					

#### Managing & Adding Users

• Click on Manage Users in the left-side menu

- Dashbo	pard					
Unincourd     Unincourd     Manage Aerole Presses     Anage Users	Number Of Novitcol® Aero® Splice Presses: 2 Manage Atroit Presses	Number Of Users: 2. Manage burns				
Firmware U	Jpdate History					
Serial Nu	mber Firmware Version	Date Updated On				
	Connect to Aero® app to update					
Showing 1-0	of 0 entries					
	© 2019 Flexible Steel Lacing   Privacy Po	ilicy   Terms & Conditions   Flexco.com				

- There are two types of users in dashboard:
  - **1. Company Admin**: role is responsible for managing presses and users by adding, updating, or deleting.
  - **2. Operator**: role is read-only access. This role is not permitted to add, update or delete presses or users. May view users, presses, firmware update history, data cycle logs and data cycle log graphing capabilities.

• A Company Admin may create a new user. Click **Create User**.

- Manage Users				
manage overv				
Search Enter Keywords	Searc	h Clear		
First Name¥	Last Name¥	Email*	User Role¥	Date Created▼
Michael	Young	Michael.Young.XYZ@gmail.com	Company Admin	03-Sep-19
s Michael	Young	Michael Young XYZ@gmail.com	Company Admin	03-Sep-

- Fill in detail in provided blanks and choose **Save** to complete addition of user.
  - *Note:* When adding a new user, the new user will receive an email invitation to join the dashboard and mobile app.

achiba and		
asriuuaru	FIRST NAME*	LAST NAME*
anage Aero® Presses	John	Smith
anage Users	EMAIL*	PHONE*
fanage Companies	john.smith.syz@gmail.com	+ 616 241 4567
	USER ROLE*	CHANGE LANGUAGE*
	Operator	English
	COMPANY*	
	XYZ Company	,



@ Deshboard							
Manage Aero® Presses	Number Of Novitoo	I® Aero® Splice Presses:	Number Of Users:				
A Manage Users	Manage Aerolii Presses		Manage Users				
Manage Companies							
Firmware U	apdate History						
Serial Nu	mber	Firmware Version	Date Updated On				
	Connect to Aero® app to update						
Showing 1-0	of 0 entries						
		© 2019 Flexible Steel Lacing   Privacy Policy   Ten	ms & Conditions   Flexca.com				

### **Managing Presses on Dashboard**

• To learn more about a specific press click on a press serial number.

3	Manage Aero®	Presses					0
( Dashboard							
F. Manage Aero® Presses	E3-151743181-12A	Sea	rch Clear				
Q Manage likers	Serial Number*	Press Model*	Press Nickname¥	Company*	Firmware Version*	Latest Cycle Log	Action
	E3-151743181-12A	Aero® 1225	#3 Food Only	Belts R Us		Connect to Aero® app to update	B (

• Select Firmware Update tab to view firmware version. The version that is currently on the press is listed first along with a short description of the firmware update, who installed the latest firmware, and the date installed. Firmware updates occur due to continuous improvement of the press operation based on information gathered from customers, repairs, etc.

-	Aero® 625   E3-15	56226687-06A				
Dashboard	Serial Number: (3-150226087-06A Press Model: Aero® 625 Activation Code: 739347883		Firmware Version: 4.16 Company: Bets R Us Press Nickname: My Best Press	Press City,	Version: 1 State Country: Naperville, II, USA	
Manage Users Manage Companies	Firmware Update Even	it Log				
	Version	Description		Installed By	Installed On	
	4.16	Updates to fault variables		Steele, Blake	13-Oct-20	
	Showing 1-1 of 1 entries					
			© 2019 Resible Steel Lacing   Privacy Pole	cy   Terms & Conditions   Flexco.com		

*Note:* Always keep your Firmware Update to the current version. Use the mobile app to connect to presses that need Firmware Updates.

• Select the Event Log tab to view splice cycle data. This view lists all splice cycle data that have been loaded from the press via the mobile app (see instructions how to upload from press starting on page 10). Splice cycle data includes the cycle, date, parameters entered for the splice recipe and actual splice cycle data including power, temperature, pressure, and times. Review of this data can assist with ease of splicing support and troubleshooting potential issues with the splice or press.

ranned)																		
Dashboard     Manage Aero® Presses	Aero®	625	E3-15622668	37-06A														15
	Serial Nur Press Mod Activation	Serial Number: E3-15622662-06A Press Model: AeroB 625 Activation Code: 709147883							Firmware Version: 4.16 Company: Beits R.Us Press Nickname: My Best Press				Press Version: 1 City, State Country: Naperville, IL USA					
Manage Users Manage Companies	Firmwa	re Upda	ite Event Log															
	<mark>ณ์</mark> Maximum	25 detail c	vcles for graphing															
	Select	Cycle	Date	Preheat (°C)	Preheat Temp (°C)	Preheat Dwell (°C)	Top Temp (°C)	Bottom Temp (°C)	Pressure (bar)	Dwell (sec)	Cool Down (°C)	Power	Top Temp Start (°C)	Bottom Temp Start (°C)	Time To Pressure (bar) (sec)	Time To Preheat Temp (sec)	Time To Splice Temp (sec)	Time ' Cooling T (sec)
		92	14-Oct-20 10:19:00 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 20A USA	29	30	2	0	0	0
		91	14-Oct-20 10:18:48 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 29A USA	29	30	2	0	0	0
		90	14-Oct-20 10:10:02 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 20A USA.	29	30	2	0	0	0
		89	14-Oct-20 10:00:38 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 20A USA	29	29	2	0	0	0
	0	88	14-Oct-20 9:58:20 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 20A USA	29	29	2	0	0	0
	0	87	14-Oct-20 9:52:34 am	OFF	100	120	100	100	0.1	15	99	1PH 110V 20A USA	28	29	2	0	0	0

• Splice cycles may be viewed in a graph format. Select one or multiple cycles by selecting the check box next to the cycle number that are to be viewed.

Note: Up to 25 splice cycles may be selected for graphing.

• The graph shows pressure and top and bottom temperature of the selected cycles. By hovering cursor on the graph line, X/Y coordinates can be viewed for that cycle.





#### **Managing Companies on Dashboard**

• Select Manage Companies from side menu to edit company information.

0.000	Dashboard	Dashboard							
Outshboard      Manage Acroit Presses     Outshboard      Manage Users      Manage Companies	esses Number Of I	Number Of Novitool® Aero® Splice Presses: 2 Manage Arrill Twester							
	es Firmware Update History								
	Serial Number	Firmware Version	Date Updated	í On					
		Connect to Aero® app t	o update						
	Showing 1-0 of 0 entries								
		© 2019 Rexible Steel Lacing   Privacy Policy   Te	nms & Conditions   Flexcu.com						
		© 2019 Flexible Steel Lacing   Privacy Policy   Te	nmi & Conditions   Flexce.com						
		© 2019 Rexible Steel Lacing ( Privacy Policy ) To	rm & Conditions   Plexca.com						
		© 2019 Reside Steel Lacing ( Privacy Policy ) Te	ms & Conditions   Plessaccom						
		© 2019 Flexible Steel Lacing ( Privacy Policy ) Te	ms & Conditions   Percolom						
		© 2019 Flexible Steel Lacing ( Privacy Policy ) Te	ms & Conditions   Pleco.com						
FLEXCO		© 2019 Flexible Steel Lacing ( Privacy Policy ) Te	ms & Canditorn   Flexca.com						
FLEXCO)	Manage Companies	© 2019 Flexible Steel Lacing ( Privacy Policy ) Te	ms & Canditorn   Flexca.com						
FLEXCO	Manage Companies	© 2019 Flexible Steel Lacing ( Privacy Publy ) Te	ms & Conditions   Percetore						
FLEXCO	Manage Companies	© 2019 Revisite Street Lacing ( Priving Publicy ) Te	ms & Conditions   Florescom						
Dishbard &	Manage Companies	© 2019 Previde Stref Lacing ( Priving Publy ) Te	res & Conditions   Flexce.com	Date Created					

Contact Flexco's Customer Service if technical assistance is needed: www.flexco.com

Problem	Possible Cause	Possible Solution		
Cannot access Dashboard URL	Incorrect URL entered	Go to https://novitool.flexco.cloud		
	No internet connection	Verify Wi-Fi/Cellular connection		
	Declined Privacy Policy/EULA	Accept Privacy Policy/EULA		
Connet legin	Forgot username or password	User forgot password function with registered e-mail (username is your e-mail)		
to Dashboard		Contact Flexco Customer Service to get added to dashboard		
	Don't have username and password	Click "Create Account" button to fill in contact information		
		Check spam folder to ensure you were not already invited to the dashboard		
Aero <sup>®</sup> Press does not show	Aero® Press never created in dashboard	Go to Manage Presses, then Create Press to add Aero® Press to dashboard		
in Dashboard	No internet connection	Verify Wi-Fi/Cellular connection		
	No internet connection	Verify Wi-Fi/Cellular connection		
Cannot view Event Log in	Cycle logs were never pulled from Aero® Press	Connect to Aero <sup>®</sup> Press with mobile app and sync data cycle logs		
Dashboard	Cycle logs were pulled to mobile device, but never pushed to Cloud	In mobile device go to Offline Sync Logs and push data cycle logs to Cloud		
Connetview	No internet connection	Verify Wi-Fi/Cellular connection		
Firmware History	Firmware was never updated on Aero® Press	Connect to Aero <sup>®</sup> Press with mobile app and update firmware		
Cannot add	No internet connection	Verify Wi-Fi/Cellular connection		
new Users	Your user role is Operator	Contact Company Admin to add new users		
Cannot add	The press was not initially registered	Make sure to register any new press with Serial # added correctly		
new Press	activation code was incorrectly entered	Contact Flexco Customer Service to get press added to Dashboard		

### Aero® Dashboard Troubleshooting Guide



Problem	Possible Cause	Possible Solution			
Mobile App will	No internet connection	Verify Wi-Fi/Cellular connection			
not download	Insufficient storage on smart device	Delete items on mobile device to create sufficient storage space			
	Incompatible operating system	Verify that you have operating system Android 5.0 or newer, iOS 9.0 or newer			
	Forgot username or password	User forgot password function with registered e-mail (username is your e-mail)			
Cannot login	No internet connection	Verify Wi-Fi/Cellular connection			
to Mobile App	Don't have username and password	Contact Flexco Customer Service to get added to Novitool® Aero® Splice Press Dashboard			
		Click "Create Account" button to fill in contact information			
	Aero <sup>®</sup> Press is powered off	Power Aero® Press on			
	Aero <sup>®</sup> Press is not within Bluetooth <sup>®</sup> range	Get within Bluetooth $^{\ensuremath{\mbox{\tiny B}}}$ range of Aero $^{\ensuremath{\mbox{\tiny B}}}$ Press (~50 ft/15 m)			
	Bluetooth <sup>®</sup> dongle not plugged into Aero <sup>®</sup> Press	Plug in 09574 dongle into Aero® Press			
	Damaged dongle	Replace 09574 dongle			
	Bluetooth <sup>®</sup> turned off in mobile device	Turn Bluetooth® on in mobile device			
	Aero <sup>®</sup> Press is not registered	Register Aero® Press using www.flexco.com/code			
	Aero® Press not added into dashboard	Login to dashboard and go to Manage Presses, then Create Press			
to Aero <sup>®</sup> Press	Aero <sup>®</sup> Press is currently running a splice cycle	Allow Aero® Press to finish running splice cycle			
	Another user is currently connected to Aero® Press	Verify that no other users are connected to Aero <sup>®</sup> Press, power cycle Aero <sup>®</sup> Press			
	Incompatible firmulare on Aero® Proce	Ensure that firmware version on Aero® Press is 4.xx or higher			
		If firmware version is less than 4.xx, contact Flexco Customer Service			
	Bluetooth <sup>®</sup> not connected in the Mobile App	Within smart device go to Novitool app settings ensure Bluetooth <sup>®</sup> and permissions are allowed and then reopen Mobile App			
	No/Slow internet connection	Verify Wi-Fi/Cellular connection			
	No dongle plugged into Aero® Press	Plug in 09574 dongle into Aero® Press			
Cannot update	Bluetooth <sup>®</sup> turned off in mobile device	Turn Bluetooth® on in mobile device			
firmware	Outside of Bluetooth® range	Get within Bluetooth $^{\rm @}$ range of Aero $^{\rm @}$ Press (~50 ft/15 m)			
	App non-response	Force-quit the app and restart (you may need to also restart the press)			
	No/Slow internet connection	Verify Wi-Fi/Cellular connection			
	No dongle plugged into Aero® Press	Plug in 09574 dongle into Aero® Press/Make sure press is on			
Cannot upload	Bluetooth® turned off in mobile device	Turn Bluetooth <sup>®</sup> on in mobile device			
	Outside of Bluetooth <sup>®</sup> range	Get within Bluetooth $^{\ensuremath{\text{\tiny B}}}$ range of Aero $^{\ensuremath{\text{\tiny B}}}$ Press (~50 ft/15 m)			
	App non-response	Force-quit the app and restart (you may need to also restart the press)			
My other press(es) is(are) not showing on the list	Press(es) was not added to dashboard	Go to Manage Presses, then Create Press to add Aero® Press to dashboard			

### Aero® Mobile App Troubleshooting Guide



Flexco (Aust.) Pty. Ltd • 10 Solent Circuit, Norwest • NSW, Australia, 2153 • Australia Tel: 612-8818-2000 • Fax: 612-8824-6333 • E-mail: salesau@flexco.com



